

House rules

These rules are meant to make your stay a pleasant and problem-free one. We kindly ask you to abide by these rules and respect the vacation rental as such, and wish you fun vacation!

1. Signal any defects or flaws immediately to the caretaker at the start of your stay to make sure you're not held accountable for it at the end of your stay.
2. Do not move furniture to prevent unnecessary damages to the furniture or parquet floors.
3. Don't throw anything in the toilets, bath tubs, sinks or other drains such as sanitary towels, tampons and diapers, or empty fluids such as chloride, greases, oils and food scraps in them.
4. We ask that you respect the calmth in the town after 10 pm: don't make too much noise (including on the terrace).
5. **Do not smoke inside the house.**
6. Do not open closed doors or cupboards (that are meant for private purposes).
7. Report any possible damages at the hand of your company at the end of your stay, so that we may properly prepare Mühlenberg for the next guests.
8. When using the fireplace: mind that you don't stoke the fire too high, and avoid using wet wood (to prevent a chimney fire). Do not use wood from the nearby forests or neighbours! If you are not sure on how to use the fireplace, please address the owner. Wood can be purchased in the vacation rental at € 7 per sac. We supply sacs of wood in the house, payment for which will be settled in cash when you depart.
9. Please respect the garden: putting up a tent is also prohibited.
10. Bicycles need to be put in the covered garden storage or the garage (not inside the house).
11. Please report any complaints or faults immediately to the owner Luc (tel 0032 496 36 68 11) or Marleen (0032 474 37 25 40) so that we may resolve it.
12. No pets.
13. No parties or binges.
14. We don't rent to groups of young people.
15. The heating works with an external sensor, so please be mindful that open doors and windows will lower the indoor temperature.
16. Don't charge electric vehicles. You can find information regarding Monschau's charging stations under contact info, page 16.
17. In case of negligence, destruction or leaving our equipment dirty, the cost of damage or cleaning will be charged to the tenant. More information can be found in our welcome brochure under 'what to do when leaving' on page 7.

Responsible internet use:

Internet is freely available but falls under **the responsibility of the tenant**. Using it for illegal or malicious intent will be passed on to official instances and will have **financial and juridical consequences**.