

These rules are meant to make your stay a pleasant and problem-free one. We kindly ask you to abide by these rules and respect the vacation rental as such, and wish you fun vacation!

1. Please report any complaints or faults or signal any defects or flaws immediately at the start of your stay or as soon as you notice them to the owner Luc (tel 0032 496 36 68 11) or Marleen (0032 474 37 25 40) so that we may resolve it.
2. Do not move furniture to prevent unnecessary damages to the furniture or parquet floors.
3. Don't throw anything in the toilets, bath tubs, sinks or other drains such as sanitary towels, tampons and diapers, or empty fluids such as chloride, greases, oils and food scraps in them.
4. We ask that you respect the calmth in the town after 10 pm: don't make too much noise (including on the terrace).
5. **Do not smoke inside the house.**
6. Do not open closed doors or cupboards (that are meant for private purposes).
7. Report any possible damages, broken lamps or empty batteries at the hand of your company at the end of your stay, so that we may properly prepare Mühlenberg for the next guests.
8. When using the fireplace: mind that you don't stoke the fire too high, and avoid using wet wood (to prevent a chimney fire). Do not use wood from the nearby forests or neighbours! If you are not sure on how to use the fireplace, please address the owner. Wood can be purchased in the vacation rental at € 9 per sac. We supply sacs of wood in the house, payment for which will be settled in cash when you depart.
9. When using the gourmet sets: please use the linnen table cloth (in the cupboard) or the paper table cloth (in the corner behind the cupboard).
10. When using the oven: please use the baking paper.
11. Please respect the garden: putting up a tent is prohibited.
12. Bicycles have to be placed in the roofed garden alcove or the garage, never inside the house.
13. No pets.
14. No parties or binges.
15. We don't rent to groups of young people.
16. The heating works with an external sensor, so please be mindful that open doors and windows will lower the indoor temperature.
17. Don't charge electric vehicles. You can find information regarding Monschau's charging stations under contact info, page 16.
18. Before leaving, tidy everything back up: not just the rubbish or furniture, but also, for example, the board games, Xbox, DVDs, cables that were disconnected, etc...
19. **Never** unplug the internet amplifiers, sauna and Nuki (front door).
20. In case of negligence, destruction or leaving our equipment dirty, the cost of damage or cleaning will be charged to the tenant. If we have to clean the barbecue, oven, gourmet sets, racks, accessories and/or baking trays, we will charge € 40 per item. **More information can be found in our welcome brochure under 'what to do when leaving' on page 7.**

Responsible internet use:

Internet is freely available but falls under **the responsibility of the tenant**. Using it for illegal or malicious intent will be passed on to official instances and will have **financial and juridical consequences**.